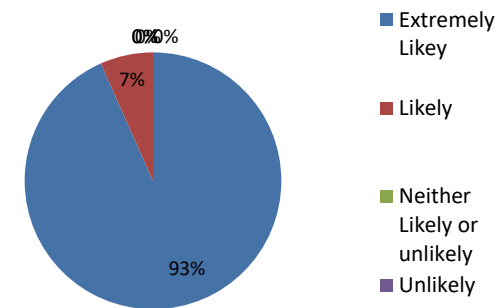


Period: May 2023  
 No. of Surveys:

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
<b>Total</b>	14	1	0	0	0	0	15
<b>Extremely Likey</b>	14	0	0	0	0	0	
<b>Likely</b>	0	1	0	0	0	0	
<b>Neither Likely or unlikely</b>	0	0	0	0	0	0	
<b>Unlikely</b>	0	0	0	0	0	0	
<b>Extremely unlikely</b>	0	0	0	0	0	0	
<b>Don't Know</b>	0	0	0	0	0	0	



**Comments, Feedback & Actions:**

**\*\*Likely\*\***The Receptionists are so good and respond to every thing we asked. Doctors give good advice and take care of us**\*\*Extrely Likely Comments\*\***Appointment can be made quick and you don't have to wait too long to be seen. You can usually get appointments within a few days of asking and they can be at a reasonable time.\*\*They are really understanding and helped me and my family through some difficult times. Dr X is amazing and been at the end of the phone in my time of need.\*\*We are happy with the service of our GP. Wheever we need appointments they help us.\*\*Because everyone is so helpful in this surgery. All the staff is excellent.\*\*GOs give appointments and give treatments. Nurse i s good and do checkups.\*\* Whenever we need appointment, we always get it. Doctors and staff really good. Nurse is really good as well.\*\*Like a family and treat well get better. Receptionists, nurse, GPs and Practice Manager all are excellent and tsake care of me.\*\*We would recommend this GP practice to Friends & Family because of their great doctors and fast service, the staff of this practice are great 7 incredibly helpful.\*\* Appointments can be made incredibly quick and the staff are always so friendly & helpful. This GP practice is very reliable.\*\*Reception staff very nice/polite + understanding. GPs also very prompt when requesting appointment. Been here for many years - Reluctant to move/change GP for above reasons.&&I am so happy about my doctor. All team care about patient.\*\* I can arrange consultations relating to my Dad's healthcare. He has dementia and the staff are very caring and professional. My family have been patients here for around 40 years and I wouldnt like to go to any other practice. I feel I can ask questions and get support when needed.\*\*This Surgery is the Best. Receptionist and GP are No.1.\*\*Helpful pleasant staff. Always able to get Doctor's appointment.\*\*

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.